



NETAJI SUBHAS OPEN UNIVERSITY

DEPARTMENT OF CONTROLLER OF EXAMINATIONS

134/1, Meghnad Saha Sarani, Kolkata-700 029

☎: 2465-6936; Website: www.wbnsou.ac.in

Memo No.: COE/366/2024

Date: 11/07/2024

NOTICE

Online submission of Assignment for 1) Post Graduate Term-End Examination, June 2023 / December 2023 and 2) Bachelor of Library & Information Science (BLIS) Term-End Examination, December-2023 will be completed on 13/07/2024 at 2:00 p.m. In our earlier examination form submission Notice (Memo No.: COE/462/2023 Dated: 12/12/2023 and Memo No.: COE/10/2024 Dated: 09/01/2024 in page no.3, point no.1) it has been clearly mentioned that at the time of Examination, if Registered Mobile Number and Alternative Mobile Number are tagged with other enrolment number/s then it will be blocked otherwise "OTP will be delivered to either Registered or Alternative Mobile Number". So, the learners have been asked to put their own Mobile Number at the time of Examination form submission. But, it is learned that (1) both **Registered Mobile Number and/or Alternative Mobile Number** have been tagged with other enrolment number/s, (2) both **Registered and Alternative Mobile Number** of some learners are not working, (3) Registered Mobile Number was inactive and at the same time the learner didn't mention any **Alternative Mobile Number** at the time of submission of Examination Form. Consequently, it has not been possible to send the **confidential OTP** to any of these Mobile Numbers. As a result, the learners could not submit their Online Assignment. For such cases, to submit the Online Assignment learners are requested to follow the undermentioned procedure:

- 1) Only such learners who are having the above issues/problems will be able to update their New Alternate Mobile Number.
- 2) Learners Need to Click on **Get OTP / SIGN-IN** Button.
- 2) To click the above Button, the learner will be allowed to submit a POP-UP where -
 - a) Learners can put a **New Alternative Mobile Number**, which must be **UNIQUE** in the sense that it has not been tagged to any other Enrolment Number/s. **This New Mobile Number should have an evidence / proof that is owned by the concerned learner.**



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- b) The learner has to upload a scanned image of one authentic document viz. his/her **Aadhaar Card / Bank Pass book etc. where the said New Alternative Mobile Number is printed and clearly visible.**
- 3) While submitting the form, that Mobile Number will be verified with an OTP. If this Mobile Number is **UNIQUE**, then validation will be **PASSED**.
- 4) If this **Number is found to be already tagged** with any other Enrolment Number/s in the database, then an error message "**Sorry! That Mobile Number has been already tagged to another Enrolment Number. Please provide a Unique Mobile Number of your own**" will be displayed. Accordingly, validation will be **FAILED** and learner cannot proceed further. Then learner can click '**Cancel**' Button to return to login page.
- 5) After successful submission of the above-mentioned form, the learner may visit the respective Online submission of Assignment portal login page to login his/her Assignment submission – Dashboard using the New Alternative Mobile Number supplied by him/her in the above-mentioned process.

This may please be noted that the learner concerned may avail the scope of correction of Alternative Mobile Number **from 12/07/2024 at 2:00 p.m. to 13/07/2024 at 2:00 p.m.**

Helpline Number : 9830338974

Date : 10.07.2024 to 13.07.2024

Time : 11:00 a.m. to 5:00 p.m.

Handwritten signature and date: 11/07/24

Asst. Controller of Examinations

Handwritten signature and date: 11/07/24

**(Rokeya Ray)
Controller of Examinations**